



national film and video foundation
SOUTH AFRICA

an agency of the Department of Sport, Arts and Culture

ERRATUM NOTICE

RFP 07 2025-2026

APPOINTMENT OF A SERVICE PROVIDER FOR THE MAINTENANCE AND SUPPORT OF THE NFVF'S ICT INCIDENT MANAGEMENT SYSTEM: SERVICEDESK PLUS FOR A PERIOD OF TWELVE (12) MONTHS.

The National Film and Video Foundation (NFVF) hereby issues an erratum for the RFP advertised on e-Tenders and the NFVF website on 18 June 2025. The RFP number is **RFP 07 2025–2026 for appointment of a service provider for the maintenance and support of the NFVF's ICT incident management system: ServiceDesk plus for a period of twelve (12) months.**

NFVF would like to inform prospective bidders of the following:

- 1. The number of technicians / agents logins to resolve tickets are 3 technicians.**
- 2. The solution will be Saas Based/Cloud-based solution and will not be on-premise based.**

All enquiries relating to this RFP may be addressed to nfvftenders@nfvf.co.za

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